

From: Conner, Dede - Director, Division of Enterprise Data
Sent: Friday, December 04, 2015 12:22 PM
To: All State KSIS Contacts <ksiscontacts@education.ky.gov>
Subject: KSIS Notification: ISSUE ALERT: SIS-91512 Chrome 47 and Campus Instruction

Please be aware that Infinite Campus has provided the following issue alert.

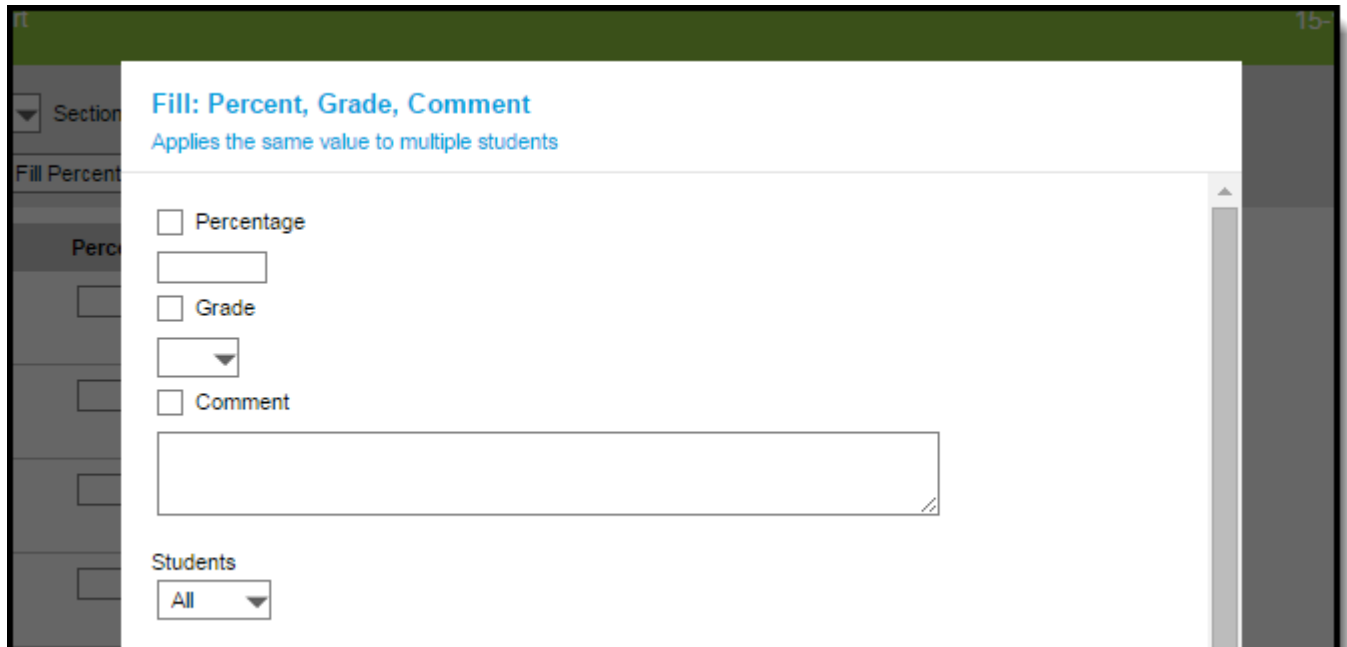
From: Infinite Campus Notifications
Sent: Friday, December 4, 2015 10:56 AM
Subject: ISSUE ALERT: SIS-91512 Chrome 47 and Campus Instruction

ATTENTION: Please inform your teachers that are using Campus

ISSUE ALERT: SIS-91512 Chrome 47 and Campus Instruction

With the recent update to Chrome 47, an issue has cropped up in Campus Instruction where modal dropdowns, which are popup dropdowns that appear after a first selection is made, do not allow the user to click and select an option with a mouse. Modal dropdowns can be found when switching schools and calendars, or in Post Grades and selecting Grading by Task, and then a Task selection dropdown pops up. This issue is specific to Chrome 47 and is only affecting Campus Instruction. Other browsers and versions are not affected. It has been reported to Google here: <https://code.google.com/p/chromium/issues/detail?id=565132>

In this example, Grade and Students are modal dropdowns:



Fill: Percent, Grade, Comment
Applies the same value to multiple students

☐ Percentage

☒ Grade

☐ Comment

Students
All

WORKAROUND: Navigate by clicking to open the dropdown, use the arrow keys to go up or down to reach your selection, and click anywhere outside the drop down to make your selection.

Other browsers can also be used if allowed.

FIX: This issue is being worked by our Development team as SIS-91512.

This information can also be found on Campus Community by clicking [here](#).

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004.

The Infinite Campus Support Team

~Committed to Doing the Right Thing

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.

Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449
Campus Support 1-888-461-2004 (for Authorized Support Contacts)